

## Our responsibility to society

	Unit	Germany		Poland		GRI
		2023	2022	2023	2022	
<b>Tenants and society</b>						
Customer satisfaction <sup>26</sup>	%	74	81	94	94	
Average length of tenancy	years	10.3	10.3	1.0	1.2	
Flats with occupancy obligation	%	1.1	1.5	-	-	
Low-barrier residential units <sup>27</sup>	number	14,550	14,400	2,417	1,134	413-1
Residential units Young Living	number	13,540	13,460	2,417	-	
'Aktiv-Treffs' (Activity Lounges), children's and family centres <sup>28</sup>	number	29	27	-	-	
Support of non-profit initiatives, donations and sponsoring <sup>29</sup>	TEUR	371	407	71	140	

<sup>26</sup> The satisfaction rate for Germany was determined from sample surveys of tenants. The satisfaction rates for the Poland region refer to regular surveys of tenants and buyers.

<sup>27</sup> Includes flats that are free of thresholds or accessible via a lift, as well as flats with barrier-free or low-barrier fittings. TAG Germany: About 17% of the units are accessible via lifts. Poland (rental): 100% of the units are accessible via lifts.

<sup>28</sup> The 'Aktiv-Treffs' are operated by TAG in cooperation with social partners.

<sup>29</sup> Donations to social institutions, etc. incl. personnel and material cost subsidies from cooperations. Not included are rent reductions for social institutions and committed or paid out funding of the 'TAG Miteinander Stiftung' (2023: over TEUR 475).